



HORIZON
FITNESS

T101

TREADMILL OWNER'S MANUAL

MANUEL DU PROPRIÉTAIRE DU TAPIS ROULANT
MANUAL DEL PROPIETARIO DE LA CAMINADORA



Read the TREADMILL GUIDE before using this OWNER'S MANUAL.

Lire le GUIDE D'UTILISATION DU TAPIS ROULANT avant de se référer au présent MANUEL DU PROPRIÉTAIRE.

Lea la GUÍA DE LA CAMINADORA antes de utilizar este MANUAL DEL PROPIETARIO.

3	ENGLISH
26	FRANÇAIS
50	ESPAÑOL

IMPORTANT PRECAUTIONS



SAVE THESE INSTRUCTIONS

When using an electrical product, basic precautions should always be followed, including the following: Read all instructions before using this treadmill. It is the responsibility of the owner to ensure that all users of this treadmill are adequately informed of all warnings and precautions. If you have any questions after reading this guide, contact Customer Tech Support at the number listed on the back panel of the OWNER'S MANUAL.

This treadmill is intended for in-home use only. Do not use this treadmill in any commercial, rental, school or institutional setting. Failure to comply will void the warranty.



DANGER

TO REDUCE THE RISK OF ELECTRICAL SHOCK:

Always unplug the treadmill from the electrical outlet immediately after using, before cleaning, performing maintenance and putting on or taking off parts.

WARNING

TO REDUCE THE RISK OF BURNS, FIRE, ELECTRICAL SHOCK OR INJURY TO PERSONS:

- Never use the treadmill before securing the safety tether clip to your clothing.
- If you experience any kind of pain, including but not limited to chest pains, nausea, dizziness, or shortness of breath, stop exercising immediately and consult your physician before continuing.
- When exercising, always maintain a comfortable pace.
- Do not wear clothes that might catch on any part of the treadmill.
- Always wear athletic shoes while using this equipment.
- Do not jump on the treadmill.
- At no time should more than one person be on treadmill while in operation.
- This treadmill should not be used by persons weighing more than specified in the OWNER'S MANUAL WARRANTY SECTION. Failure to comply will void the warranty.
- When lowering the treadmill deck, wait until rear feet are firmly on the floor before stepping on the deck.
- Disconnect all power before servicing or moving the equipment. To clean, wipe surfaces down with soap and slightly damp cloth only; never use solvents. (See MAINTENANCE)
- The treadmill should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Connect this exercise product to a properly grounded outlet only.

WARNING

TO REDUCE THE RISK OF BURNS, FIRE, ELECTRICAL SHOCK OR INJURY TO PERSONS:

- At NO time should pets or children under the age of 13 be closer to the treadmill than 10 feet.
- At NO time should children under the age of 13 use the treadmill.
- Children over the age of 13 or disabled persons should not use the treadmill without adult supervision.
- Use the treadmill only for its intended use as described in the treadmill guide and owner's manual.
- Do not use other attachments that are not recommended by the manufacturer. Attachments may cause injury.
- Never operate the treadmill if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or immersed in water. Return the treadmill to a service center for examination and repair.
- Keep power cord away from heated surfaces. Do not carry this unit by its supply cord or use the cord as a handle.
- Never operate the treadmill with the air opening blocked. Keep the air opening clean, free of lint, hair, and the like.
- To prevent electrical shock, never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or when oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use treadmill in any location that is not temperature controlled, such as but not limited to garages, porches, pool rooms, bathrooms, car ports or outdoors. Failure to comply will void the warranty.
- This treadmill is intended for in-home use only. Do not use this treadmill in any commercial, rental, school or institutional setting. Failure to comply will void the warranty.
- Do not remove the console covers unless instructed by Customer Tech Support. Service should only be done by an authorized service technician.

It is essential that your treadmill is used only indoors, in a climate controlled room. If your treadmill has been exposed to colder temperatures or high moisture climates, it is strongly recommended that the treadmill is warmed up to room temperature before first time use. Failure to do so may cause premature electronic failure.



GROUNDING INSTRUCTIONS

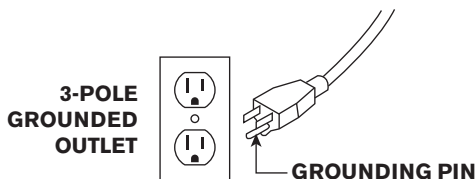
This product must be grounded. If a treadmill should malfunction or breakdown, grounding provides a path of least resistance for electrical current to reduce the risk of electrical shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with local codes and ordinances.

DANGER

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service provider if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 110-120 Volt circuit and has a grounding plug that looks like the plug in the illustration. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

This product must be used on a dedicated circuit. To determine if you are on a dedicated circuit, shut off the power to that circuit and observe if any other devices lose power. If so, move devices to a different circuit. Note: There are usually multiple outlets on one circuit. This treadmill should be used with a minimum 15-amp circuit.



WARNING

Connect this exercise product to a properly grounded outlet only.

Never operate product with a damaged cord or plug even if it is working properly. Never operate any product if it appears damaged, or has been immersed in water. Contact Customer Tech Support for replacement or repair.

ASSEMBLY



WARNING

There are several areas during the assembly process that special attention must be paid. It is very important to follow the assembly instructions correctly and to make sure all parts are firmly tightened. If the assembly instructions are not followed correctly, the treadmill could have parts that are not tightened and will seem loose and may cause irritating noises. To prevent damage to the treadmill, the assembly instructions must be reviewed and corrective actions should be taken.

Before proceeding, find your treadmill's serial number located on a white barcode sticker near the on/off power switch and power cord and enter it in the space provided below.

ENTER YOUR SERIAL NUMBER AND MODEL NAME IN THE BOXES BELOW:

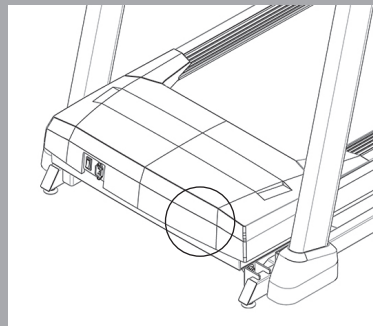
SERIAL NUMBER:

TM

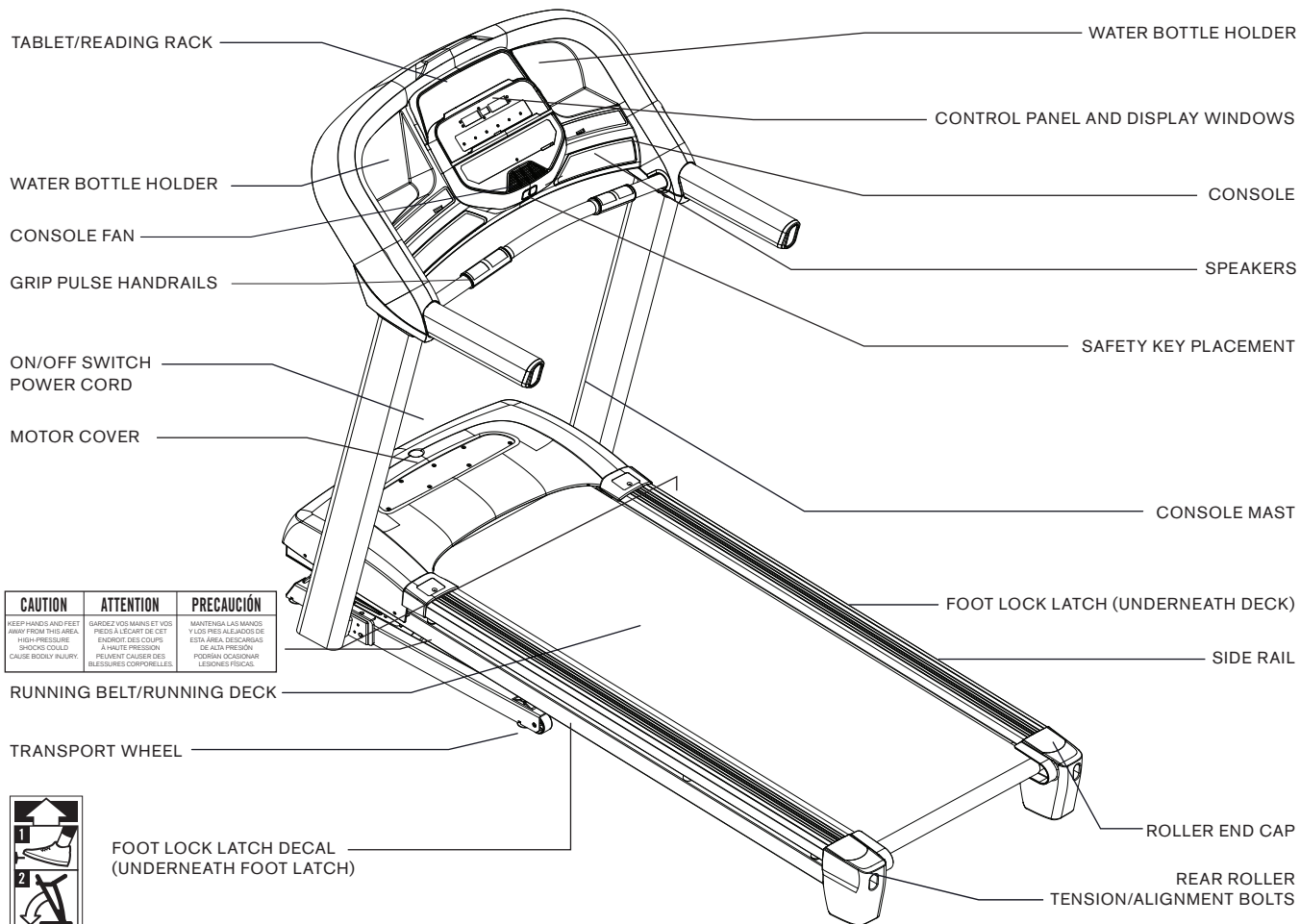
MODEL NAME: **HORIZON**

TREADMILL

SERIAL NUMBER LOCATION



» Refer to the SERIAL NUMBER and MODEL NAME when calling for service.



TOOLS INCLUDED:

- ☐ 6 mm T-Wrench
- ☐ 5 mm L-Wrench
- ☐ 4 mm T-Wrench
- ☐ Phillips Screwdriver

PARTS INCLUDED:

- ☐ 1 Console Assembly
- ☐ 2 Console Masts
- ☐ 1 Hardware Kit
- ☐ 1 Safety Key
- ☐ 1 Audio Adapter Cable
- ☐ 1 Bottle of Silicone Lubricant
(for 2 applications)
- ☐ 2 Console Mast Covers
- ☐ 1 Power Cord



NEED HELP?

If you have questions or if there are any missing parts, contact Customer Tech Support. Contact information is located on the back panel of this manual.

PRE ASSEMBLY

UNPACKING

Place the treadmill carton on a level flat surface. It is recommended that you place a protective covering on your floor. Take **CAUTION** when handling and transporting this unit. Never open box when it is on its side. Once the banding straps have been removed, do not lift or transport this unit unless it is fully assembled and in the upright folded position, with the lock latch secure. Unpack and assemble the unit where it will be used. The enclosed treadmill is equipped with high-pressure shocks and may spring open if mishandled. Never grab hold of any portion of the incline frame and attempt to lift or move the treadmill.

WARNING

DO NOT ATTEMPT TO LIFT THE TREADMILL! Do not move or lift treadmill from packaging until specified to do so in the assembly instructions. You may remove the plastic wrap from console masts.

WARNING

FAILURE TO FOLLOW THESE INSTRUCTIONS COULD RESULT IN INJURY!

NOTE: During each assembly step, ensure that **ALL** nuts and bolts are in place and partially threaded in before completely tightening any **ONE** bolt.

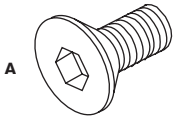
NOTE: A light application of grease may aid in the installation of hardware. Any grease, such as lithium bike grease is recommended.





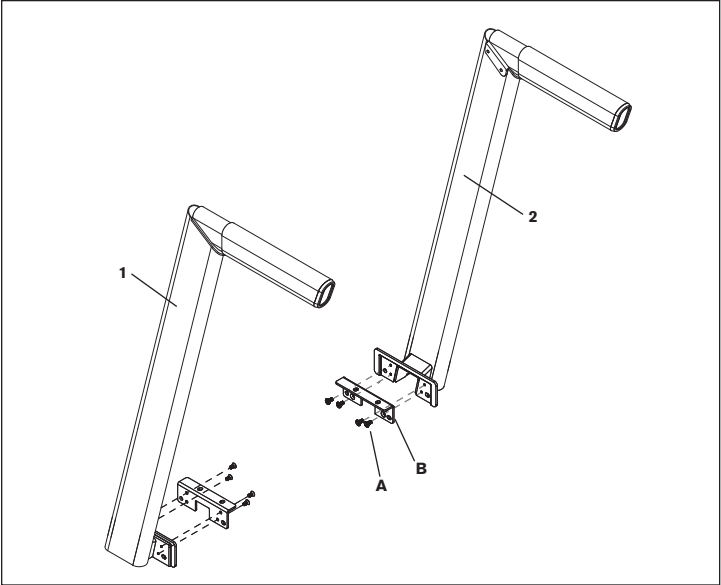
ASSEMBLY STEP 1

HARDWARE FOR STEP 1			
PART	TYPE	DESCRIPTION	QTY
A	BOLT	M6X1.0PX10L	8



- A Cut the yellow banding straps and lift the running deck upward from the rear to remove all contents from underneath the running deck.
- B Open **HARDWARE FOR STEP 1**.
- C Attach **CONSOLE MAST BRACKETS (B)** to the **CONSOLE MASTS (1 & 2)** using **8 BOLTS (A)**.

NOTE: Do not fully tighten bolts until **STEP 5**.



ASSEMBLY STEP 2

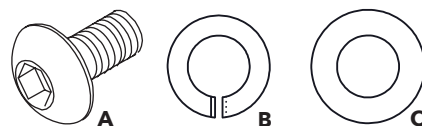
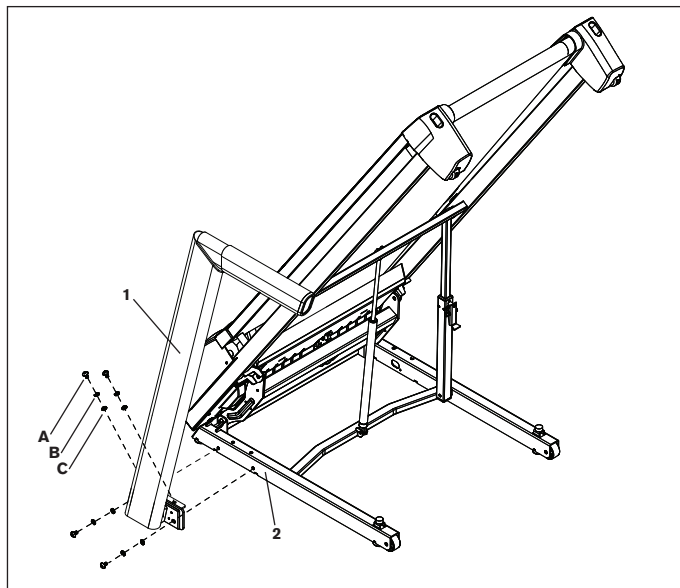


HARDWARE FOR STEP 2			
PART	TYPE	DESCRIPTION	QTY
A	BOLT	M8X1.25PX20L	4
B	SPRING WASHER	8.2X15.4X2T	4
C	FLAT WASHER	8.4X15.5X6T	4

A Open **HARDWARE FOR STEP 2**.

B With the **RUNNING DECK** in the raised position, attach the **LEFT CONSOLE MAST (1)** to the **BASE FRAME (2)** using **4 BOLTS (A)**, **4 SPRING WASHERS (B)** and **4 FLAT WASHERS (C)**.

NOTE: Do not fully tighten bolts until **STEP 5**.

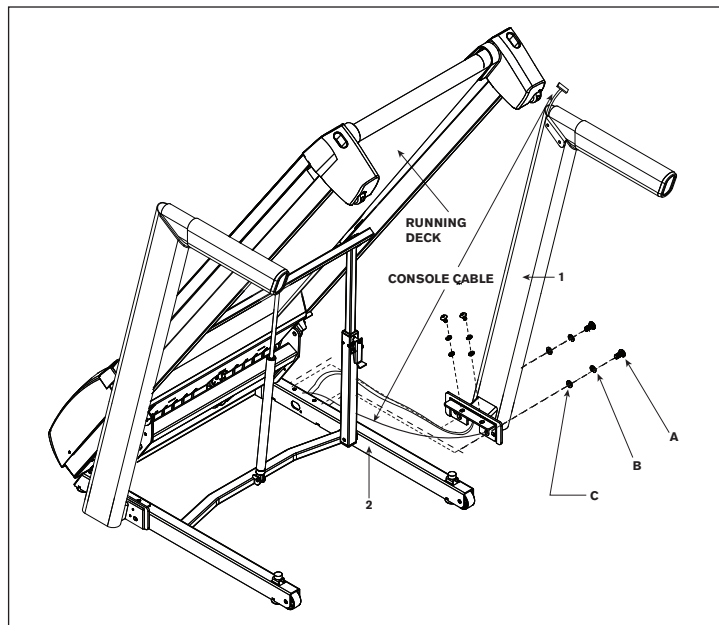


ASSEMBLY STEP 3



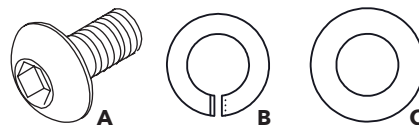
HARDWARE FOR STEP 3

PART	TYPE	DESCRIPTION	QTY
A	BOLT	M8X1.25PX20L	4
B	SPRING WASHER	8.2X15.4X2T	4
C	FLAT WASHER	8.4X15.5X6T	4



- A Open **HARDWARE FOR STEP 3**.
- B Attach **LEAD WIRE** to bottom end of **CONSOLE CABLE**. Pull **LEAD WIRE** through **RIGHT CONSOLE MAST (1)**. After pulling the lead wire through the mast, the top of the **CONSOLE CABLE** should be located at the top of the mast.
- C With the **RUNNING DECK** in the raised position, attach the **RIGHT CONSOLE MAST (1)** to the **BASE FRAME (2)** using **4 BOLTS (A)**, **4 SPRING WASHERS (B)** and **4 FLAT WASHERS (C)**.

NOTE: Do not tighten bolts completely until after the console is assembled.

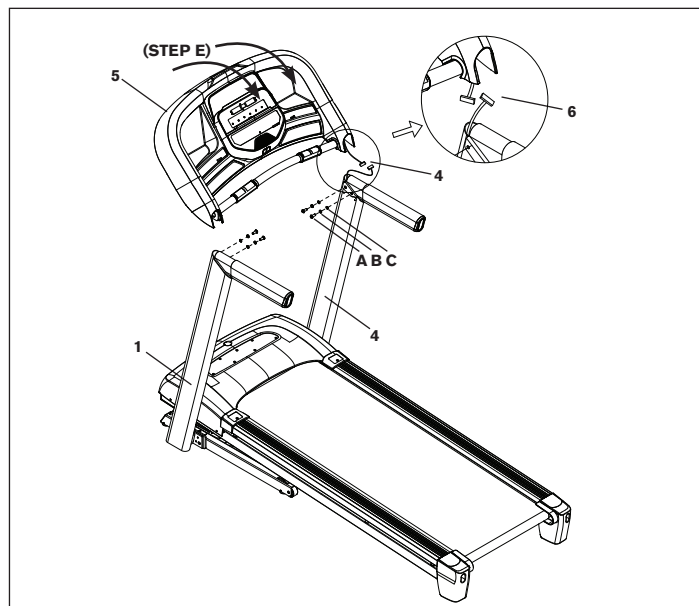


ASSEMBLY STEP 4

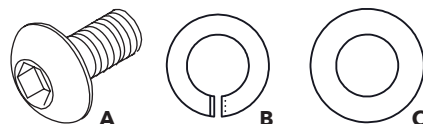


HARDWARE FOR STEP 4			
PART	TYPE	DESCRIPTION	QTY
A	BOLT	M8X1.25PX15L	4
B	SPRING WASHER	8.2X15.4X2.0T	4
C	FLAT WASHER	8.4X15.5X1.6T	4

NOTE: Be careful not to pinch any wires while assembling the console.



- Open **HARDWARE FOR STEP 4**.
- Gently place the **CONSOLE (5)** on top of the **CONSOLE MASTS (1&4)**. Attach the **LEFT SIDE** first using **2 BOLTS (A)**, **2 SPRING WASHERS (B)** and **2 FLAT WASHERS (C)**.
- The **CONSOLE CABLES (6)** are tucked into the **CONSOLE MAST (4)**. Using the lead wire carefully pull the **CONSOLE CABLE (6)** out of the **CONSOLE MAST (4)**. Detach and discard the **LEAD WIRE**. Connect the **CONSOLE CABLES (6)** and carefully tuck wires in masts to avoid damage.
- Attach the **RIGHT SIDE** of the **CONSOLE (5)** using **2 BOLTS (A)**, **2 SPRING WASHERS (B)** and **2 FLAT WASHERS (C)**.
- Pull the top of the **CONSOLE (5)** towards the back of the treadmill and **HOLD** while **TIGHTENING THE LEFT AND RIGHT SIDE BOLTS (A)**.

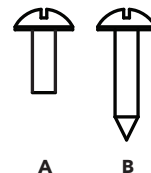
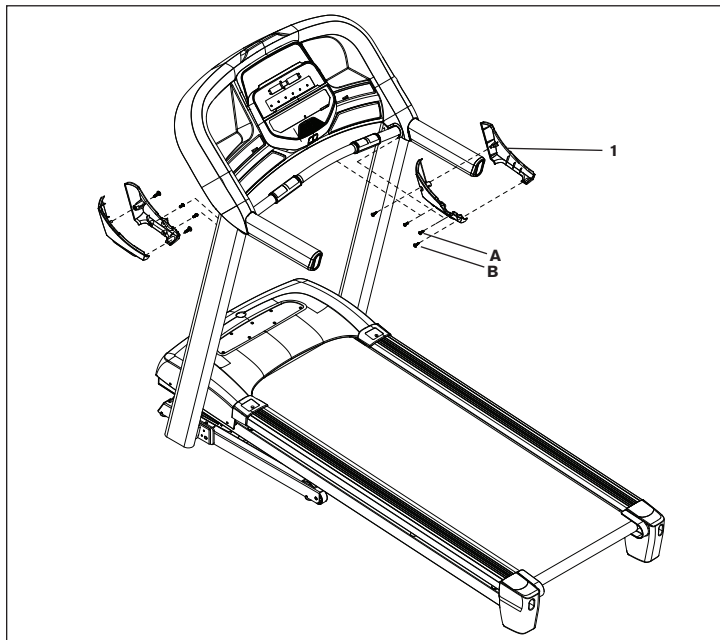


ASSEMBLY STEP 5



HARDWARE FOR STEP 5			
PART	TYPE	DESCRIPTION	QTY
A	SCREW	4X10L	4
B	SCREW	4X15L	4

- A Open **HARDWARE FOR STEP 5**.
- B Attach the **RIGHT AND LEFT SIDE CONSOLE JOINT COVERS (1)** using **8 SCREWS (A & B)**.
- C **REMEMBER** to tighten **ALL BOLTS & SCREWS** completely now that assembly is finished.



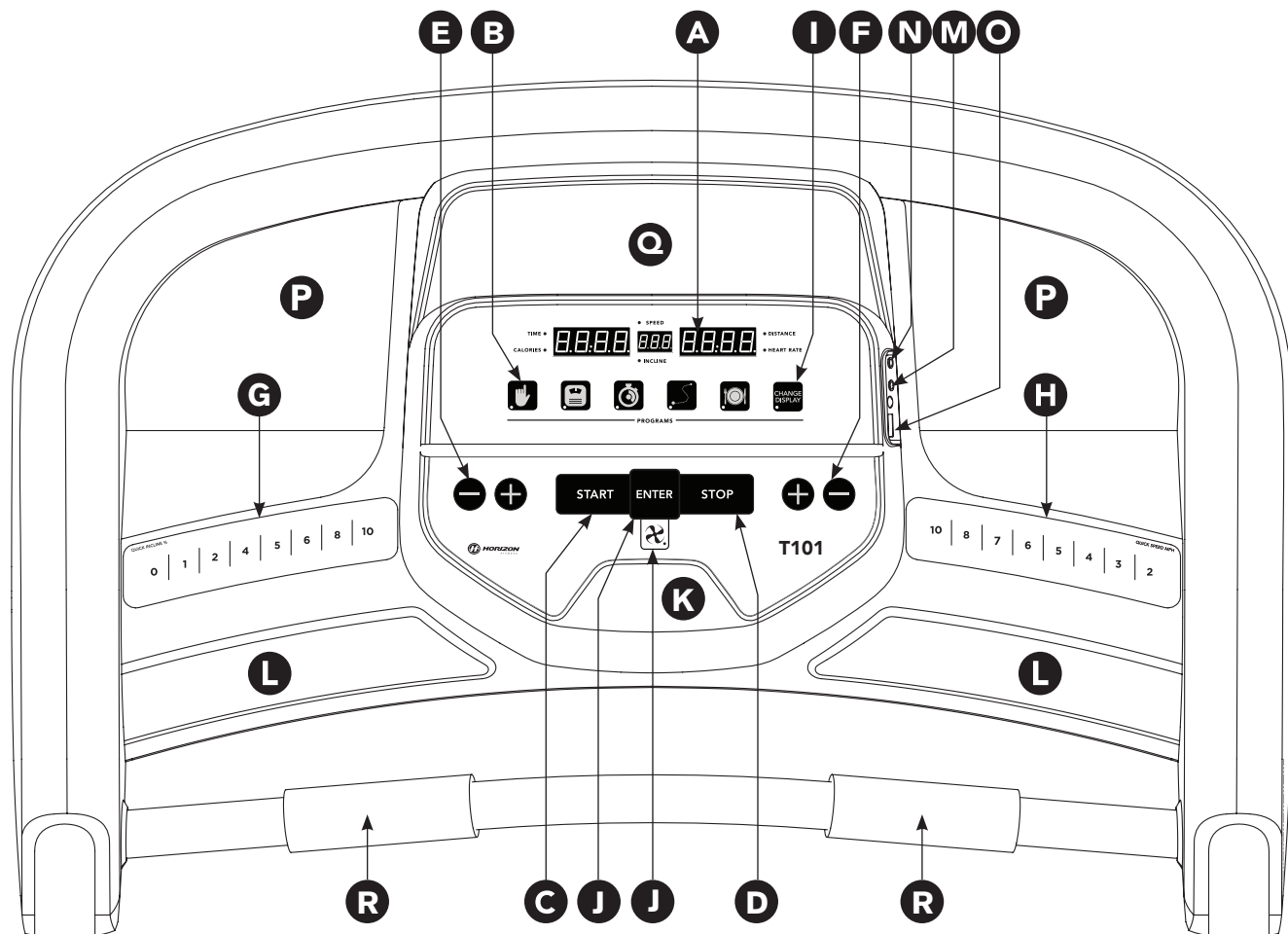
TREADMILL OPERATION



This section explains how to use your treadmill's console and programming.

The BASIC OPERATION section in the TREADMILL GUIDE has instructions for the following:

- **LOCATION OF THE TREADMILL**
- **USING THE SAFETY KEY**
- **FOLDING THE TREADMILL**
- **MOVING THE TREADMILL**
- **LEVELING THE TREADMILL**
- **TENSIONING THE RUNNING BELT**
- **CENTERING THE RUNNING BELT**
- **USING THE HEART RATE FUNCTION**

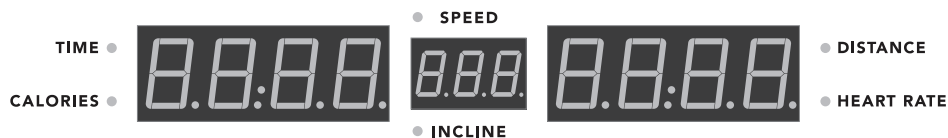


CONSOLE OPERATION

Note: There is a thin protective sheet of clear plastic on the overlay of the console that should be removed before use.

- A) **LED DISPLAY:** Incline, Speed, Time, Distance, Calories, Heart Rate
- B) **WORKOUT QUICK KEYS:** press to select your workout.
- C) **START:** press to begin exercising, start your workout, or resume exercising after pause.
- D) **STOP:** press to pause/end your workout. Hold for 3 seconds to reset the console.
- E) **INCLINE +/- KEYS:** used to adjust incline in small increments (0.5% increments).
- F) **SPEED +/- KEYS:** used to adjust speed in small increments (0.1 mph increments).
- G) **INCLINE QUICK KEYS:** used to reach desired incline more quickly.
- H) **SPEED QUICK KEYS:** used to reach desired speed more quickly.
- I) **CHANGE DISPLAY:** press to change display feedback during workout.
- J) **FAN KEY:** press to turn fan on and off.
- K) **FAN:** personal workout fan.
- L) **SPEAKERS:** music plays through speakers when your CD / MP3 player is connected to the console.
- M) **AUDIO IN JACK:** plug your CD / MP3 player into the console using the included audio adaptor cable.
- N) **AUDIO OUT / HEADPHONE JACK:** plug your headphones into this jack to listen to your music through the headphones. Note: when headphones are plugged into the headphone jack the sound will no longer come out through the speakers.
- O) **USB INPUT:** 1A/5V USB output power.
- P) **WATER BOTTLE POCKETS:** holds personal workout equipment.
- Q) **TABLET/READING RACK:** holds tablet or reading material.
- R) **HEART RATE PULSE GRIPS:** used to measure heart rate.





DISPLAY WINDOWS

- **TIME:** Shown as minutes : seconds. View the time remaining or the time elapsed in your workout.
- **DISTANCE:** Shown as miles. Indicates distance traveled or distance remaining during your workout.
- **SPEED:** Shown as MPH. Indicates how fast your walking or running surface is moving.
- **INCLINE:** Shown as percent. Indicates the incline of your walking or running surface.
- **CALORIES:** Total calories burned or calories remaining left to burn during your workout.
- **HEART RATE:** Shown as BPM (beats per minute). Used to monitor your heart rate (displayed when contact is made with both pulse grips).



GETTING STARTED

- 1) Check to make sure no objects are placed on the belt that will hinder the movement of the treadmill.
- 2) Plug in the power cord and turn the treadmill ON. (The ON/OFF switch is next to the power cord.)
- 3) Stand on the side rails of the treadmill.
- 4) Attach the safety key clip to part of your clothing making sure that it is secure and will not become detached during operation.
- 5) Insert the safety key into the safety keyhole in the console.
- 6) You have two options to start your workout:

A) QUICK START UP

Simply press the START key to begin working out.

Time, distance, and calories will all count up from zero. OR...

B) SELECT A WORKOUT OR TARGET

- 1) Select your PROGRAM with the +/- buttons and press ENTER when your desired PROGRAM is displayed.
- 2) Adjust the SETTING with the +/- buttons and press ENTER when your desired SETTING is displayed.
- 3) Press START to begin.



WORKOUT PROFILES



- 1) **MANUAL:** Adjust your speed and incline manually during your workout.



- 2) **INTERVALS:** Improves your strength, speed and endurance by increasing and decreasing the speed throughout your workout to involve your heart and other muscles. Includes 10 levels.

Speed changes and segments repeat 90 seconds and 30 seconds.

Segment	Warm Up		1	2	Cool Down	
Time	4:00 Mins		90 sec	30 sec	4:00 Mins	
Level 1	0.5	1.5	2	4	1.5	1
Level 2	0.5	1.5	2	4.5	1.5	1
Level 3	0.5	1.9	2.5	5	1.9	1.3
Level 4	1	1.9	2.5	5.5	1.9	1.3
Level 5	1	2.3	3	6	2.3	1.5
Level 6	1	2.3	3	6.5	2.3	1.5
Level 7	1.4	2.6	3.5	7	2.6	1.8
Level 8	1.4	2.6	3.5	7.5	2.6	1.8
Level 9	1.4	3	4	8	3	2
Level 10	1.4	3	4	8.5	3	2



- 3) **WEIGHT LOSS:** A workout designed specifically to target fat. Promotes weight loss by increasing and decreasing the speed and incline, while keeping you in your fat burning zone. Includes 10 levels.

Speed and Incline changes, segments repeat every 30 seconds.



Segment		Warm Up		1	2	3	4	5	6	7	8	Cool Down	
Time		4:00 Mins		30 sec	30 sec	30 sec	30 sec	30 sec	30 sec	30 sec	30 sec	4:00 Mins	
Level 1	Incline	0	0.5	1.5	1.5	1	0.5	0.5	0.5	1	1.5	0.5	0
	Speed	0.5	1.5	2	2.5	3	3.5	4	3.5	3	2.5	2.3	1.5
Level 2	Incline	0	0.5	1.5	1.5	1	0.5	1	0.5	1	1.5	0.5	0
	Speed	0.5	1.9	2.5	3	3.5	4	4.5	4	3.5	3	2.6	1.8
Level 3	Incline	0.5	1	2	2	1.5	1	1	1	1.5	2	1	0.5
	Speed	0.5	2.3	3	3.5	4	4.5	5	4.5	4	3.5	3	2
Level 4	Incline	0.5	1	2	2	1.5	1	1	1	1.5	2	1	0.5
	Speed	1	2.6	3.5	4	4.5	5	5.5	5	4.5	4	3.4	2.3
Level 5	Incline	1	1.5	2.5	2.5	2	1.5	1.5	1.5	2	2.5	1.5	1
	Speed	1	3	4	4.5	5	5.5	6	5.5	5	4.5	3.8	2.5
Level 6	Incline	1	1.5	2.5	2.5	2	1.5	1.5	1.5	2	2.5	1.5	1
	Speed	1	3.4	4.5	5	5.5	6	6.5	6	5.5	5	4.1	2.8
Level 7	Incline	1.5	2	3	3	2.5	2	2	2	2.5	3	2	1.5
	Speed	1.4	3.8	5	5.5	6	6.5	7	6.5	6	5.5	4.5	3
Level 8	Incline	1.5	2	3	3	2.5	2	2	2	2.5	3	2	1.5
	Speed	1.4	4.1	5.5	6	6.5	7	7.5	7	6.5	6	4.9	3.3
Level 9	Incline	2	2.5	3.5	3.5	3	2.5	2.5	2.5	3	3.5	2.5	2
	Speed	1.4	4.5	6	6.5	7	7.5	8	7.5	7	6.5	5.3	3.5
Level 10	Incline	2	2.5	3.5	3.5	3	2.5	2.5	2.5	3	3.5	2.5	2
	Speed	1.4	4.9	6.5	7	7.5	8	8.5	8	7.5	7	5.6	3.8

TARGET PROFILES



- DISTANCE:** Push yourself and go further during your workout with 13 distance workouts. Choose from 1 mile, 2 miles, 5k, 5 miles, 10k, 8 miles, 15k, 10 miles, 20k, half marathon, 15 miles, 20 miles and marathon goals. User sets starting speed levels.



- CALORIES:** Set goals for burning calories. Calories burned are calculated using distance and speed.

TO RESET THE CONSOLE

Hold STOP key for 3 seconds.


FINISHING YOUR WORKOUT

When your workout is complete, the unit will beep. Your workout information will stay displayed on the console for 30 seconds and then reset.



USING YOUR CD / MP3 PLAYER / BLUETOOTH SPEAKERS



- 1) Connect the included AUDIO ADAPTOR CABLE to the AUDIO IN JACK on the top right of the console and the headphone jack on your CD / MP3 player.
- 2) Use your CD / MP3 player buttons to adjust song settings.
- 3) Remove the AUDIO ADAPTOR CABLE when not in use.
-  4) If you don't want to use the SPEAKERS, you can plug your headphones into the AUDIO OUT JACK on the right side of the console.
- 5) To connect to the Bluetooth speakers open your Bluetooth settings, turn on Bluetooth, scan for new devices, look for Horizon T101 and select connect.

LIMITED HOME-USE WARRANTY





WEIGHT CAPACITY = 300 lbs (136 kilograms)

FRAME • LIFETIME

Horizon Fitness warrants the frame against defects in workmanship and materials for the lifetime of the original owner, so long as the device remains in the possession of the original owner. (The frame is defined as the welded metal base of the unit and does not include any parts that can be removed.)

MOTOR • LIFETIME

Horizon Fitness warrants the motor against defects in workmanship and materials for the lifetime of the original owner, so long as the device remains in the possession of the original owner. Labor or installation of motor is not covered under the motor warranty.

ELECTRONICS & PARTS • 1 YEAR

Horizon Fitness warrants the electronic components, finish and all original parts for a period of one year from the date of original purchase, so long as the device remains in the possession of the original owner.

LABOR • 1 YEAR

Horizon Fitness shall cover the labor cost for the repair of the device for a period of one year from the date of the original purchase, so long as the device remains in the possession of the original owner.

EXCLUSIONS AND LIMITATIONS

Who IS covered:

- The original owner and is not transferable.

What IS covered:

- Repair or replacement of a defective motor, electronic component, or defective part and is the sole remedy of the warranty.

What IS NOT covered:

- Normal wear and tear, improper assembly or maintenance, or installation of parts or accessories not originally intended or compatible with the equipment as sold.
- Damage or failure due to accident, abuse, corrosion, discoloration of paint or plastic, neglect, theft, vandalism, fire, flood, wind, lightning, freezing, or other natural disasters of any kind, power reduction, fluctuation or failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects into the covered unit, or modifications that are unauthorized or not recommended by Horizon Fitness.
- Incidental or consequential damages. Horizon Fitness is not responsible or liable for indirect, special or consequential damages, economic loss, loss of property, or profits, loss of enjoyment or use, or other consequential damages of whatsoever nature in connection with the purchase, use, repair or maintenance of the equipment. Horizon Fitness does not provide monetary or other compensation for any such repairs or replacement parts

costs, including but not limited to gym membership fees, work time lost, diagnostic visits, maintenance visits or transportation.

- Equipment used for commercial purposes or any use other than a single family or Household, unless endorsed by Horizon Fitness for coverage.
- Equipment owned or operated outside the US and Canada.
- Delivery, assembly, installation, setup for original or replacement units or labor or other costs associated with removal or replacement of the covered unit.
- Any attempt to repair this equipment creates a risk of injury. Horizon Fitness is not responsible or liable for any damage, loss or liability arising from any personal injury incurred during the course of, or as a result of any repair or attempted repair of your fitness equipment by other than an authorized service technician. All repairs attempted by you on your fitness equipment are undertaken **AT YOUR OWN RISK** and Horizon Fitness shall have no liability for any injury to the person or property arising from such repairs.
- If you are out of the manufacturer's warranty but have an extended warranty, refer to your extended warranty contract for contact information regarding requests for extended warranty service or repair.

SERVICE/RETURNS

- In-home service is available within 150 miles of the nearest authorized Service Provider (Mileage beyond 150 miles from an authorized service center is the responsibility of the consumer).
- All returns must be pre-authorized by Horizon Fitness.
- Horizon Fitness' obligation under this warranty is limited to replacing or repairing, at Horizon Fitness' option, the same or comparable model.
- Horizon Fitness may request defective components be returned to Horizon Fitness upon completion of warranty service using a prepaid return shipping label. If you have been advised to return parts and did not receive a label, please contact Customer Tech Support.
- Replacement units, parts and electronic components reconditioned to as-new condition by Horizon Fitness or its vendors may sometimes be supplied as warranty replacement and constitute fulfillment of warranty terms.
- This warranty gives you specific legal rights, and your rights may vary from state to state.





CUSTOMER TECH SUPPORT

DO NOT RETURN TO THE RETAILER

if you have any problems during assembly or if parts are missing.

For fast and friendly service, please contact one of our trained customer technicians via phone, email or our website.

We want to know if you have a problem and we want to have an opportunity to correct it for you.

NOTE: Please read the TROUBLESHOOTING section in the TREADMILL GUIDE before contacting Customer Tech Support. Additional product information is available on our website.



SERVICE DE SOUTIEN TECHNIQUE À LA CLIENTÈLE

NE PAS RETOURNER L'APPAREIL AU DÉTAILLANT

en cas de difficulté lors de l'assemblage ou si des pièces manquent.

Pour obtenir un service rapide et utile, veuillez communiquer avec un de nos techniciens formés au soutien à la clientèle par téléphone, courriel ou notre site Web.

Si vous avez un problème, n'hésitez pas à nous contacter afin que nous puissions vous aider à le résoudre.

REMARQUE : lire la section DÉPANNAGE du GUIDE D'UTILISATION DU TAPIS ROULANT avant de communiquer avec le service de soutien technique à la clientèle. Des renseignements supplémentaires sur le produit sont disponibles sur notre site Web.



SERVICIO DE ASISTENCIA TÉCNICA PARA CLIENTES

NO DEVOLVER AL VENDEDOR si tiene algún inconveniente durante el armado o si faltan piezas.

Para obtener un servicio rápido y grato, comuníquese con uno de nuestros técnicos capacitados para la atención de clientes vía teléfono, correo electrónico o nuestro sitio web.

Queremos saber si tiene un problema y queremos tener la oportunidad de corregirlo para usted.

NOTA: Antes de comunicarse con el Servicio de asistencia técnica para clientes, lea la sección de RESOLUCIÓN DE PROBLEMAS en la GUÍA DE LA CAMINADORA. En nuestro sitio web hay información adicional sobre el producto.



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Horizon Fitness

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