



# INFORMATION CARD

# HORIZON FITNESS HT5.0

## CUSTOMER TECH SUPPORT

**DO NOT RETURN TO THE RETAILER** if you have any problems during assembly or if parts are missing.

For fast and friendly service, please contact one of our trained customer support technicians via phone, email or our website.

**1-855-396-2927**  
**techsupport@horizonfitness.com**  
**www.horizonfitness.com**

**Horizon Fitness**  
**1600 Landmark Drive,**  
**Cottage Grove WI, 53527**

We want to know if you have a problem and we want to have an opportunity to correct it for you.

Note: Please read the TROUBLESHOOTING section in the OWNER'S MANUAL before contacting Customer Tech Support. Additional product information is available on our website.

## LIMITED HOME USE WARRANTY

**WEIGHT CAPACITY**  
300 LBS (136 KG)

**FRAME: LIFETIME**

Horizon warrants the frame against defects in workmanship and materials for the period specified above from the date of original purchase, so long as the product remains in the possession of the original owner. (The frame is defined as the welded metal base of the unit and does not include any parts that can be removed.)

**LABOR: 90 DAYS**

Horizon shall cover the labor cost for the repair of the product for the period specified above from the date of the original purchase, so long as the product remains in the possession of the original owner.

**ELECTRONICS & PARTS: 1 YEAR**

Horizon warrants the electronic components, finish and all original parts for the period specified above from the date of original purchase, so long as the product remains in the possession of the original owner.

## LIMITED HOME USE WARRANTY

### EXCLUSIONS AND LIMITATIONS

Who IS covered:

- The original owner and is not transferable.

What IS covered:

- Repair or replacement of a defective motor, electronic component, or defective part and is the sole remedy of the warranty.

What IS NOT covered:

- Normal wear and tear, improper assembly or maintenance, or installation of parts or accessories not originally intended or compatible with the equipment as sold.
- Damage or failure due to accident, abuse, corrosion, discoloration of paint or plastic, neglect, theft, vandalism, fire, flood, wind, lightning, freezing, or other natural disasters of any kind, power reduction, fluctuation or failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects into the covered unit, or modifications that are unauthorized or not recommended by Horizon.
- Incidental or consequential damages. Horizon is not responsible or liable for indirect, special or consequential damages, economic loss, loss of property, or profits, loss of enjoyment or use, or other consequential damages of whatsoever nature in connection with the purchase, use, repair or maintenance of the equipment. Horizon does not provide monetary or other compensation for any such repairs or replacement parts costs, including but not limited to gym membership fees, work time lost, diagnostic visits, maintenance visits or transportation.
- Equipment used for commercial purposes or any use other than a single family or Household, unless endorsed by Horizon for coverage.
- Equipment owned or operated outside the US and Canada.
- Delivery, assembly, installation, setup for original or replacement units or labor or other costs associated with removal or replacement of the covered unit.
- Any attempt to repair this equipment creates a risk of injury. Horizon is not responsible or liable for any damage, loss or liability arising from any personal injury incurred during the course of, or as a result of any repair or attempted repair of your fitness equipment by other than an authorized service technician. All repairs attempted by you on your fitness equipment are undertaken AT YOUR OWN RISK and Horizon shall have no liability for any injury to the person or property arising from such repairs.
- If you are out of the manufacturer's warranty but have an extended warranty, refer to your extended warranty contract for contact information regarding requests for extended warranty service or repair.

### SERVICE/RETURNS

- In-home service is available within 150 miles of the nearest authorized Service Provider (Mileage beyond 150 miles from an authorized service center is the responsibility of the consumer).
- All returns must be pre-authorized.
- The warranty is limited to replacing or repairing, at the servicer's and/or manufacturer's option, the same or comparable model.
- Defective components may be requested to be returned to the manufacturer upon completion of warranty service using a prepaid return shipping label. If you have been advised to return parts and did not receive a label, please contact Customer Tech Support.
- Replacement units, parts and electronic components reconditioned to as-new condition by the manufacturer or its vendors may sometimes be supplied as warranty replacement and constitute fulfillment of warranty terms.
- This warranty gives you specific legal rights, and your rights may vary from states to state.



## SAVE THESE INSTRUCTIONS

Read the product guide before use. When using an electrical product, basic precautions should always be followed, including the following: Read all instructions before using this equipment. It is the responsibility of the owner to ensure that all users of this equipment are adequately informed of all warnings and precautions. If you have any questions after reading this guide, contact Customer Tech Support at the number listed on the back panel.

This equipment is intended for in-home use only. Do not use this equipment in any commercial, rental, school or institutional setting. Failure to comply will void the warranty.

## DANGER

### TO REDUCE THE RISK OF ELECTRICAL SHOCK:

Always unplug the equipment from the electrical outlet immediately after using, before cleaning, performing maintenance and putting on or taking off parts.

## WARNING

### TO REDUCE THE RISK OF BURNS, FIRE, ELECTRICAL SHOCK OR INJURY TO PERSONS:

- If you experience any kind of pain, including but not limited to chest pains, nausea, dizziness, or shortness of breath, stop exercising immediately and consult your physician before continuing.
- Keep children under the age of 14 away from this exercise equipment. Teenagers must be supervised at all times while using this equipment.
- When the equipment is in use, young children and pets should be kept at least 3 meters / 10 feet away.
- This equipment is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the equipment by a person responsible for their safety.
- When exercising, always maintain a comfortable pace. Do not sprint above 80 RPMs on this machine.
- To maintain balance, it is recommended to keep a grip on the handlebars while exercising, mounting or dismounting the machine.
- Do not turn pedal arms by hand.
- Make sure handlebars are secure before each use.
- Keep the topside of the foot support clean and dry.
- Care should be taken when mounting or dismounting the equipment. Before mounting or dismounting, move the pedal on the mounting or dismounting side to its lowest position and bring the machine to a complete stop.
- Do not wear clothes that might catch on any part of the equipment.
- Always wear athletic shoes while using this equipment.
- Do not jump on the equipment.
- At no time should more than one person be on the equipment while in operation.
- This equipment should not be used by persons weighing more than the specified weight capacity in the WARRANTY section. Failure to comply will void the warranty.
- This equipment is intended for in-home use only. Do not use this equipment in any commercial, rental, school or institutional setting. Failure to comply will void the warranty.
- Do not use equipment in any location that is not temperature controlled, such as but not limited to garages, porches, pool rooms, bathrooms, car ports or outdoors. Failure to comply will void the warranty.
- To prevent electrical shock, never drop or insert any object into any opening.
- Connect this exercise product to a properly grounded outlet only.
- Keep power cord away from heated surfaces. Do not carry this unit by its supply cord or use the cord as a handle.
- Do not use other attachments that are not recommended by the manufacturer. Attachments may cause injury.
- Do not operate where aerosol (spray) products are being used or when oxygen is being administered.
- Use the equipment only as described in the product guide and owner's manual.
- Disconnect all power before servicing or moving the equipment. To clean, wipe surfaces down with soap and slightly damp cloth only; never use solvents. (See MAINTENANCE section in product guide.)
- The equipment should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Never operate the equipment if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or immersed in water. Contact tech support at the number on the back panel to schedule service.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not remove the console covers unless instructed by Customer Tech Support. Service should only be done by an authorized service technician.

## WARNING

**Connect this exercise product to a properly grounded outlet only.**

**Never operate product with a damaged cord or plug even if it is working properly. Never operate any product if it appears damaged, or has been immersed in water. Contact Customer Tech Support for replacement or repair.**

It is essential that your equipment is used only indoors, in a climate controlled room. If your equipment has been exposed to colder temperatures or high moisture climates, it is strongly recommended that the equipment is warmed up to room temperature before first time use. Failure to do so may cause premature electronic failure.