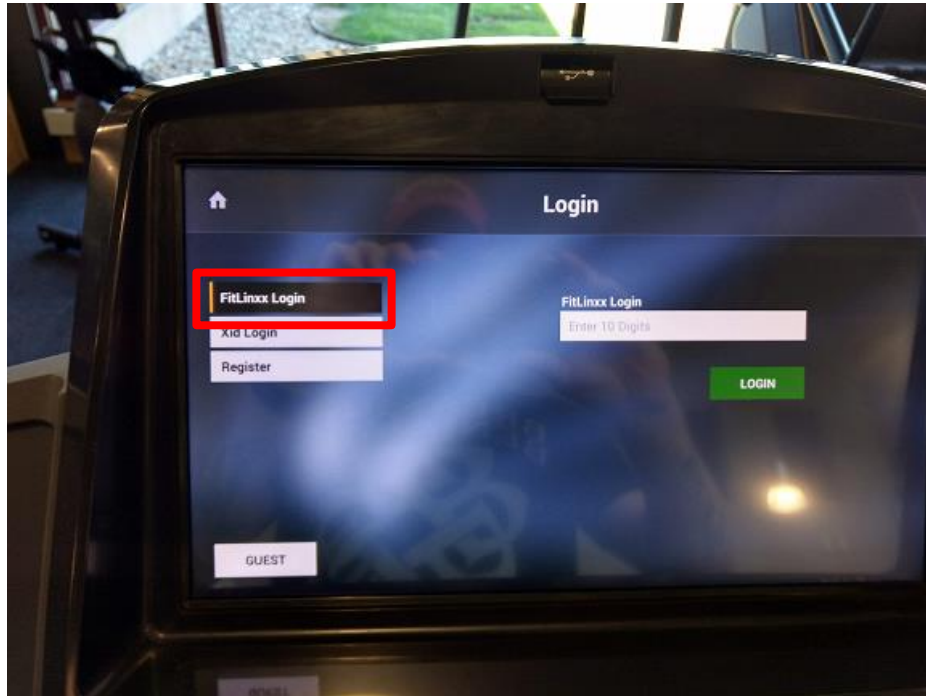


MATRIX	Troubleshooting Guide: FitLinxx Login Button	
Prepared by: Todd Willkomm	Date Prepared: 6/13/18	Models Affected: Android 1xe/3xe consoles

PROBLEM

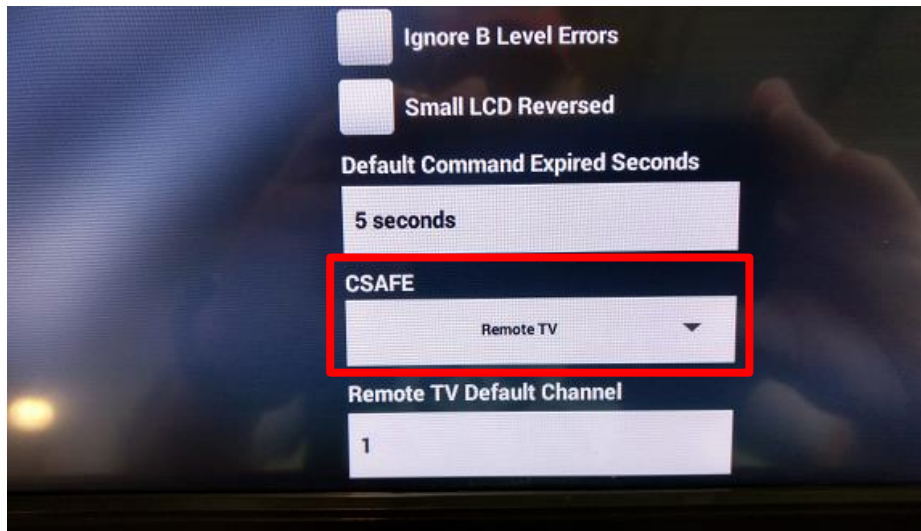
Customer does not want the “FitLinxx Login” button to display.



SOLUTION

1. Enter Service Mode by pressing Enter-3-0-0-1-Enter.
2. Press the Hardware button.

3. Scroll down to CSAFE and select "Remote TV" from the pulldown menu.



4. Exit service mode by pressing the Home icon at the top left of the screen.
5. Verify that the "FitLinxx Login" button is not on the screen.

